

[veracity]

Credit Hire & Repair Management

claims solutions consultancy



We are credit hire and repair claims experts.

[veracity] offers you the opportunity to outsource all or part of your credit hire and repair management process depending on your specific requirements.

Calling on a combined experience of over 100 years expertise in credit hire and repair, enabled through a management system that over the last 20 years has handled in excess of 500,000 claims, [veracity] is confident that it can reduce an insurer's spend in these areas.

In fact we are so confident, that if we don't, you can even have some of the fee back.

We are claims experts

Whatever your claims business needs and wherever you are in the claims cycle, we can help. We get the job done effectively, efficiently and economically.

Our Service

The key features of the [veracity] solution are:

- Guarantees to save an insurer money through technical knowledge and expertise
- Cradle to grave management from first notification to payment, including liability decision making
- Handles all aspect of claim including repair and total loss
- Flexible / bespoke operating and pricing models
- Dedicated claims systems and specialist staff building on 20 years' experience managing own credit hires
- Detailed market awareness and MI
- Ability to provide CHO relationship management for insurers and segment approach to market

A unique perspective

End to end motor claims knowledge from true consultants. Our people understand the challenging requirements of the claims management process. Get a different overview from expertise covering every area.



Additional benefits

We have confidence in our track record.

As well as our extensive staff knowledge and experience our unique [ethics] claims system also delivers the following benefits:

- FNOL - the ability to divert your GTA First Notification number to [veracity] or immediately send TP details for us to capture
- Claims monitoring and on-going hire focus aimed at minimising hire duration
- Liability resolution
- System integration to prevent duplication
- CHOX integration
- Bespoke Management Information
- Integration with credit hire expert panel law firms

Complexity simplified

The claims process is complex. Let us simplify it for your business. Our experience offers you flexible, bespoke solutions, grounded in our honest approach to claims handling.



Market Leading Price

Cost Effective Service

Our commercially aware business approach guarantees savings through cost control, utilising our technical expertise, cutting edge claims system with the best people in the business to operate these systems.

- End to end claims management £50 + VAT
- Guarantee of maintaining current average spend – otherwise no charge
- Happy to undertake a pilot on a fixed fee, at cost basis - subject to a minimum of 500 claims or 6 months whichever comes first

[Commercially Minded]

In the claims industry, time means money. Delays and set backs can cause costs to spiral. Our tailored solutions allow you to keep a tight rein on the financial implications, maximising profitability.

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Results Driven

Free, No Strings attached initial consultation



We offer a free, no strings attached initial consultation to understand your business requirements.

We listen to your issues and get to the heart of what you really need so we can provide innovative, bespoke, cost effective solutions that work.

Our personnel are an approachable and efficient team who are committed to achieving results for your business.

Find out more at:

www.veracityclaims.co.uk

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