

[veracity]

claims solutions consultancy



We are motor claims experts.

Our experience and market understanding has provided us with insight into the unique challenges of every area of this complex industry. We take an innovative approach to providing solutions for your business, wherever you are in the cycle.

Costs are attributed to every aspect of handling a motor claim, the biggest cost in most cases is time. Time to give the attention required to settle all aspects of motor claims quickly, efficiently whilst remaining cost effective.

If you are interested in innovative ways to further reduce your claims spend, without compromising customer service, perhaps it's time to talk to Veracity.

[We are claims experts]

Whatever your claims business needs and wherever you are in the claims cycle, we can help. We get the job done effectively, efficiently and economically.

Our Philosophy

Honest and fair, holistic claims solutions.

We are committed to building strong relationships with all our clients, based on trust, empathy, understanding and impartiality. We understand the realities faced by claims related businesses and the continual importance of reducing costs. Our aim is to make life better, easier and more profitable for them.

We are tenacious and conscientious. A dedicated partner, A solutions provider. Using our practical experience gained from working with a broad section of businesses within the claims and insurance industries. We do what it takes.

A unique perspective

End to end motor claims knowledge from true consultants. Our people understand the challenging requirements of the claims management process. Get a different overview from expertise covering every area.





Our Experience

We have confidence in our track record.

Veracity brings together experienced professionals who have knowledge of every area throughout the entire motor claims cycle.

We have a range of technical expertise and this combined with our proven robust processes and systems, enables us to offer cradle to grave management of motor claims including liability decision making.

The expertise we offer increases business performance, profitability, growth and workforce optimisation.

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Areas of Expertise

Our All-Encompassing experience means we can play a central role in the end-to-end motor claims process, covering areas including:

- First Notification of Loss (FNOL)
- Claims handling / Claims management
- Credit hire/repair defence
- Subrogated loss recovery
- Repair deployment
- Replacement vehicle provision
- Third party capture / intervention
- Litigation strategy & support
- Fleet Claims Management
- Process improvement

[The answer is “yes”. What’s the question?]

We offer a broad, over-arching consultancy service for anyone involved in the motor claims process. We provide solutions, backed by robust and detailed technical systems. Strategic, financial or operational needs – let us make your life easier.





Claims Management System

[ethics]

[ethics] is our in-house robust, technologically advanced, bespoke claims system. Designed and written by Veracity to manage all aspects of a motor claim.

It is a fully supported web based claims system, or alternatively a self hosted stand alone system, designed to record and simplify every aspect of the claims process. Catering for claimant or defendant work, it incorporates system generated workflow management and tailored full MI reporting.

[ethics] incorporates years of experience in processes that work to assist any claims team to drive down costs and deal with claims in an organised, efficient manner, utilising a diary system that can be prioritised to any specification.

Capturing all necessary data, combined with chronological history notes that drive next action ensuring a handler does not miss any important actions during the claims cycle.

Once data is recorded within the [ethics] system, a suite of full bespoke MI can be produced. This is supported by an expert in-house IT department.



Cost Effective Service

Market Leading Price

Veracity offers a service with flexible, customised pricing models based on your needs, with savings of up to 75% of existing claims operating costs.

Our commercially aware business approach guarantees savings through cost control, utilising our technical expertise, cutting edge claims system with the best people in the business to operate these systems.

[Commercially Minded]

In the claims industry time means money. Delays and set backs can cause costs to spiral. Our tailored solutions allow you to keep a tight rein on the financial implications, maximising profitability.

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Results Driven

Free, No Strings attached initial consultation



We offer a free, no strings attached initial consultation to understand your business requirements.

We listen to your issues and get to the heart of what you really need so we can provide innovative, bespoke, cost effective solutions that work.

Our personnel are an approachable and efficient team who are committed to achieving results for your business.

Find out more at:

www.veracityclaims.co.uk

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